

# 1H 2020 Results

Your at-a-glance guide to our performance



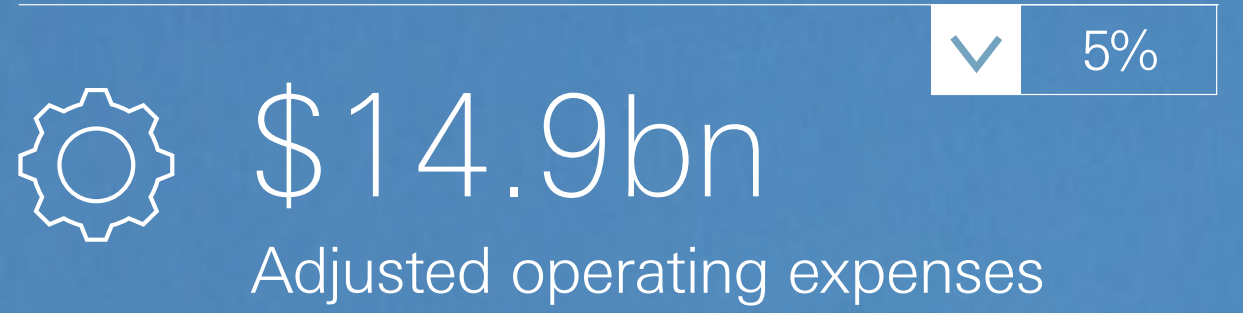
Calculated by deducting expenses and ECL from revenue and associate income.



Removes from our reported results, the impact of foreign currency translation, acquisitions, disposals and dilutions and other significant items such as customer redress.



The income we generate from our normal business operations, through our products and services to customers.



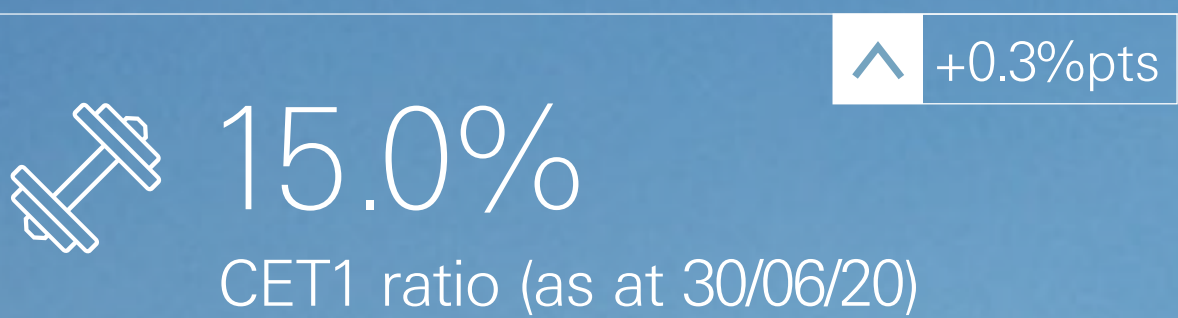
Costs we incur through our normal business operations, excluding interest costs.



ECL and other credit impairment charges are the probability-weighted estimate of credit losses over the expected life of a financial instrument



Measures our profitability as a percentage of average shareholders' tangible equity.



Measures our financial strength by comparing our common or core equity tier 1 (CET1) capital with our total risk-weighted assets.

All comparatives are versus 1H19 apart from CET1 which is versus 31 December 2019.

