

# **Global Banking and Markets** Investor update

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Date: November 2013



### Forward-looking statements

This presentation and subsequent discussion may contain certain forward-looking statements with respect to the financial condition, results of operations, capital position and business of the Group. These forward-looking statements represent the Group's expectations or beliefs concerning future events and involve known and unknown risks and uncertainty that could cause actual results, performance or events to differ materially from those expressed or implied in such statements. Additional detailed information concerning important factors that could cause actual results to differ materially is available in our Interim Report and 3QIMS. Past performance cannot be relied on as a guide to future performance.

This presentation contains non-GAAP financial information. Reconciliation of non-GAAP financial information to the most directly comparable measures under GAAP are provided in the 'constant currency and underlying reconciliations' supplement available at www.hsbc.com.

### Introduction

HSBC's Global Banking and Markets' business model and strategy are well established:

- We are emerging markets led, financing focused and internationally connected
- By executing our strategy we are delivering resilient financial results
- We are positioned for future growth, thanks to our:
  - Distinctive geographical network, which connects developed and faster-growing regions
  - Long-standing and diversified client franchise, geared towards growth opportunities
  - Strength in products that will benefit from powerful economic trends
  - Collaboration with HSBC's other global businesses, allowing us to appropriately service the needs of our international client base

# **GBM core to HSBC strategy**





### GBM core to HSBC strategy HSBC 3Q 2013 results financial highlights<sup>1</sup>

#### HSBC Group summary financial highlights

	2011	2012	3Q 2013 YTD
Reported PBT (USDbn)	21.9	20.6	18.6
Underlying PBT (USDbn)	13.9	16.4	18.1
EPS (USD)	0.92	0.74	0.71
Dividends (USD) <sup>2</sup>	0.41	0.45	0.30

#### Key ratios %

	2011	2012	3Q 2013 YTD
Return on average ordinary shareholders' equity	10.9	8.4	10.4
Cost efficiency ratio	57.5	62.8	56.6
Advances-to-deposits ratio	75.0	74.4	73.6
Core tier 1 ratio	10.1	12.3	13.3
Common equity tier 1 ratio <sup>3</sup>	na	9.5	10.6

Notes:

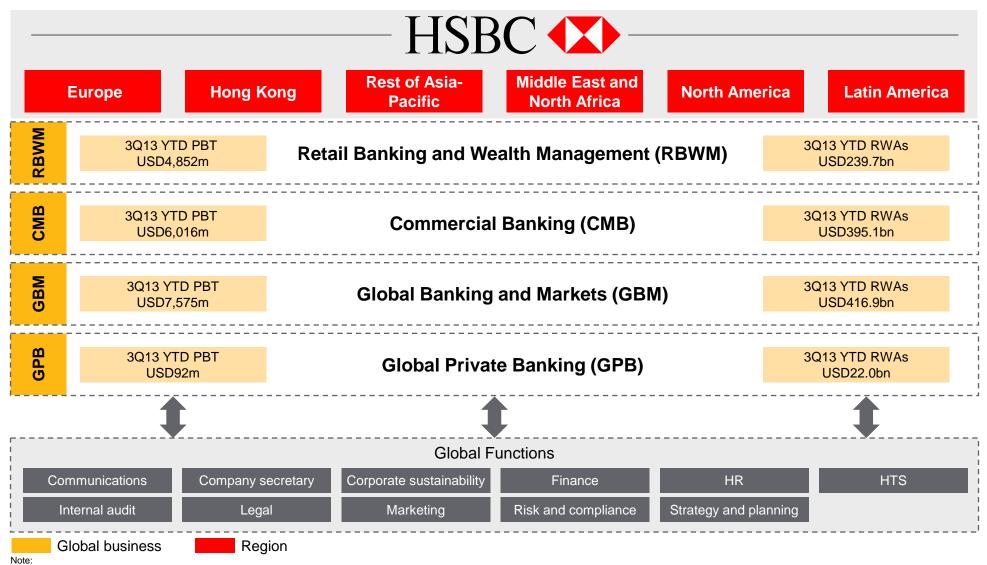
1 All figures are as reported unless otherwise stated

2 Declared in respect of the period

3 Estimated CRD IV end-point CET1 ratio after planned mitigation of immaterial holdings based on our interpretation of Final CRR rules. Refer to Estimated effect of CRD IV end-point rules table on page 16 of the Q3 IMS and basis of preparation on page 197 in the Interim Report 2013

### GBM core to HSBC strategy<sup>1</sup>

Franchise of four global businesses offering an integrated service



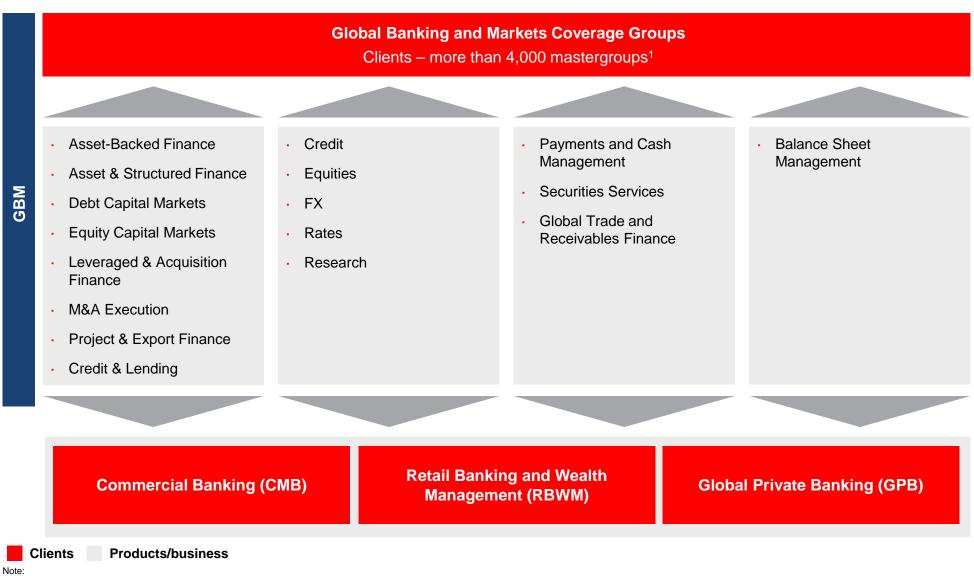
1 All figures are as reported

### GBM core to HSBC strategy Group strategy delivered through GBM

Group strategy		GBM strategy	
International trade and capital flows	<ul> <li>International network in markets that matter</li> <li>Build on international trade and commercial banking heritage</li> </ul>	Emerging markets led	<ul> <li>International network connecting emerging and mature markets, covering key growth areas</li> <li>4 main hubs and 6 strategic hubs</li> <li>Operating in approximately 60 countries and territories</li> </ul>
Economic development and wealth creation	<ul> <li>Most relevant markets for wealth creation</li> <li>Retail banking only where we can achieve profitable scale</li> </ul>	Financing focused	<ul> <li>Simple financing led product set, including:</li> <li>Credit and Lending</li> <li>Debt Capital Markets/Equity Capital Markets</li> <li>Project and Export Finance</li> <li>Asset and Structured Finance</li> </ul>
		Connectivity emphasis	<ul> <li>Franchise client focus including:</li> <li>Global Banking: more than 4,000 mastergroup clients<sup>1</sup></li> <li>CMB</li> <li>RBWM</li> <li>GPB</li> </ul>

### GBM core to HSBC strategy

## Diverse range of products aligned with client need



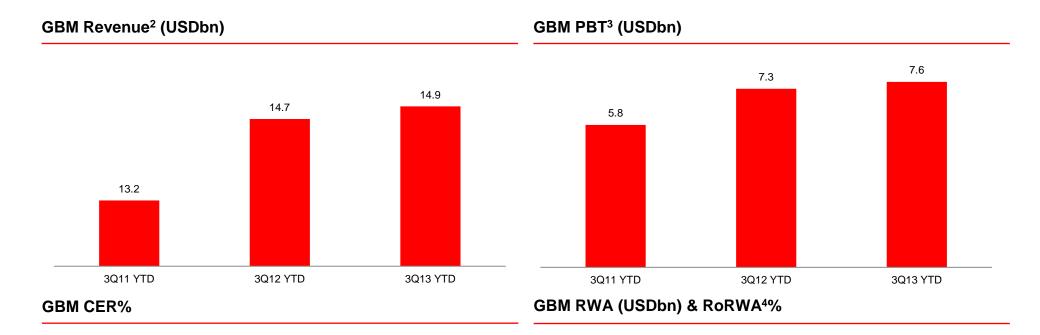
1 HSBC internal management information as at 30 September 2013

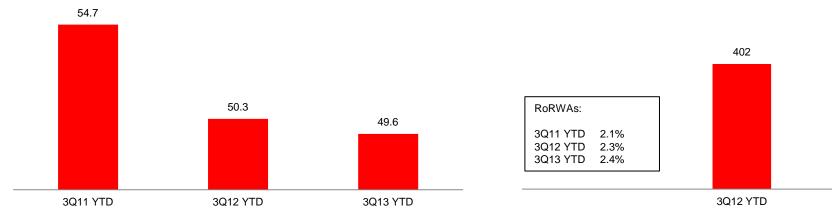
# **Delivering the strategy**





### Delivering the strategy GBM 3Q13 YTD results were USD7.6bn PBT with RoRWA of 2.4%<sup>1</sup>





Notes:

1 All data on a reported basis

2 Revenues are before loan impairment charges and other credit risk provisions

3 3Q13 YTD includes DVA revenue of USD0.3bn vs. nil in 3Q12 YTD and 3Q11 YTD

4 2013 RWAs are on a Basel 2.5 basis and prior years are on a Basel 2.0 basis. RoRWAs are calculated as the pre-tax return (annualised) on average risk weighted assets

417

3Q13 YTD

### Delivering the strategy 3Q13 YTD Results<sup>1</sup>

Achieving growth	<ul> <li>Revenue growth in the majority of our customer-facing businesses</li> <li>Global Banking revenue increased in Financing and Equity Capital Markets, reflecting a rise in lending spreads</li> <li>Higher customer activity in Credit, in both primary and secondary markets</li> <li>Customer activity also increased in Equities and Payments and Cash Management</li> </ul>
Simplifying and restructuring the business	<ul> <li>Continue to actively identify cost savings and simplify our business model resulting in a further USD68m of sustainable savings in 3Q13 YTD:</li> <li>Implementing consistent business models</li> <li>Re-engineering operational processes</li> <li>Cost efficiency ratio improved to 49.6% (incl. DVA of USD0.3bn) in 3Q13 YTD from 50.3% in 3Q12 YTD</li> </ul>
Financial results	<ul> <li>PBT of USD7.6bn (incl. DVA of USD0.3bn), growth of 4% vs. 3Q12 YTD</li> <li>RWAs<sup>2</sup> increased to USD417bn from USD403bn December 2012 largely due to mandated regulatory changes</li> <li>RoRWA<sup>3</sup> of 2.4% vs. 2.3% in 3Q12 YTD</li> </ul>

#### Note:

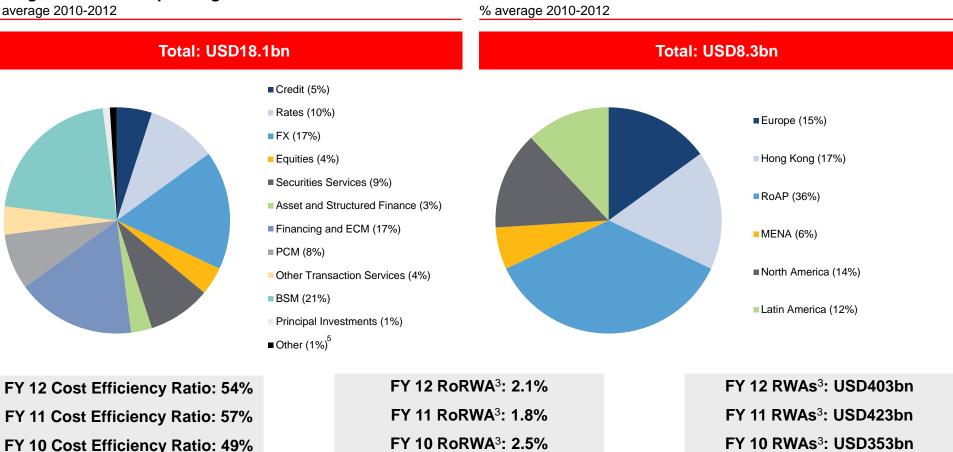
1 Reported basis unless otherwise stated

2 2013 RWAs are on a Basel 2.5 basis and prior years are on a Basel 2.0 basis

3 Pre-tax return (annualised) on average risk weighted assets

# **Delivering the strategy** Stable and predictable performance, diversified by business line and geography

Management view of operating income<sup>1, 4, 6</sup> % average 2010-2012



Profit before tax<sup>2</sup>

#### Notes:

1 On a reported basis and before loan impairment charges and other credit risk provisions

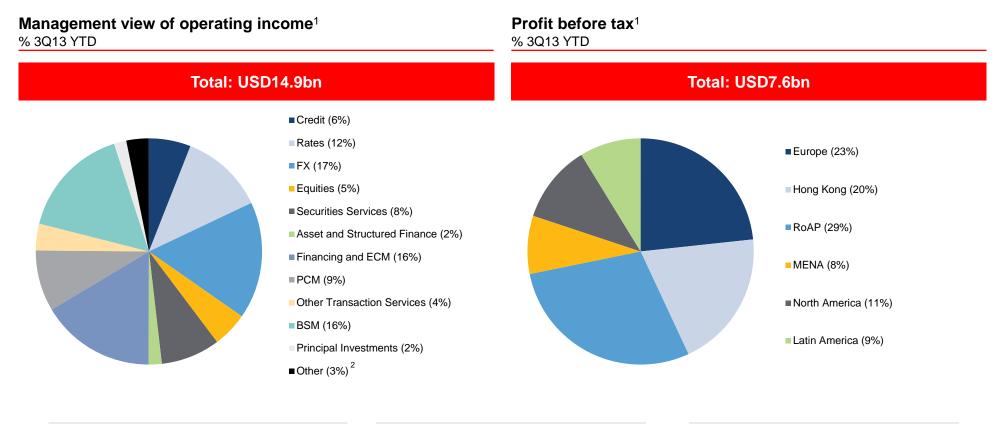
2 On a reported basis

3 Pre-tax return (annualised) on average risk weighted assets. RWAs are on a Basel 2.0 basis

4 A charge of USD(903)m is included in 2012 relating to the change in credit valuation estimation methodology: Credit USD(52)m, Rates USD(837)m, Foreign Exchange USD(7)m and Equities USD(7)m 5 Other in 2012 includes a debit valuation adjustment (DVA)

6 2010 to 2012 full year comparatives are as per disclosures in the 2012 AR&A and are not restated for the allocation of funding costs from Other into the respective business lines

### Delivering the strategy Performance diversified by business line and geography



3Q13 YTD Cost Efficiency Ratio: 49.6% 3Q12 YTD Cost Efficiency Ratio: 50.3% 3Q11 YTD Cost Efficiency Ratio: 54.7% 3Q13 YTD RoRWA<sup>3</sup>: 2.4% 3Q12 YTD RoRWA<sup>3</sup>: 2.3% 3Q11 YTD RoRWA<sup>3</sup>: 2.1%

3Q13 YTD RWAs<sup>3</sup>: USD417bn 3Q12 YTD RWAs<sup>3</sup>: USD402bn

#### Notes:

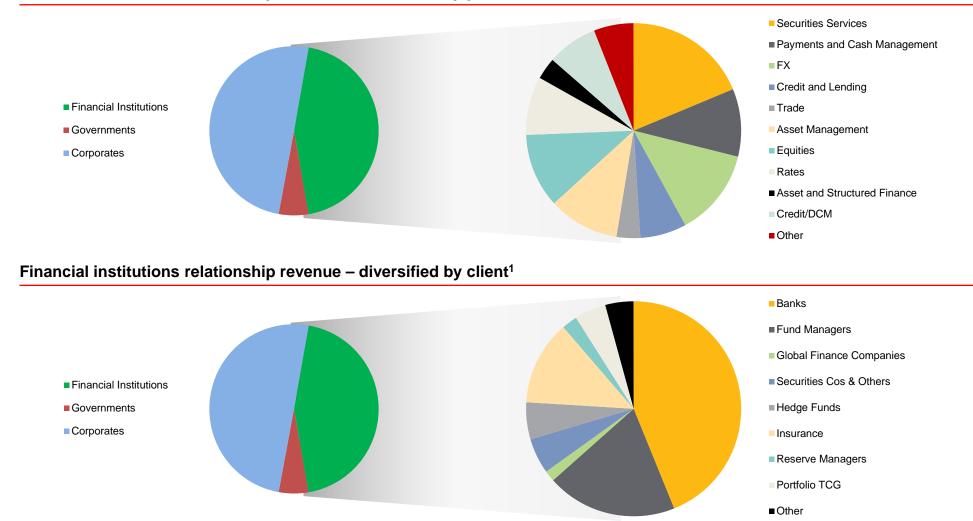
1 On a reported basis, total operating income is before loan impairment charges and other credit risk provisions

2 'Other' includes a debit valuation adjustment (DVA) of USD0.3bn

3 Pre-tax return (annualised) on average risk weighted assets. 2013 RWAs are on a Basel 2.5 basis, prior years are on a Basel 2.0 basis

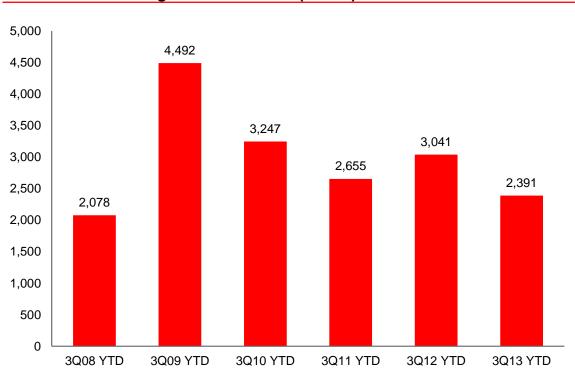
4 The above reflects the management structure of GB&M prior to the organisational restructure

### Delivering the strategy Financial institutions' revenues are well diversified



#### Financial institutions relationship revenue – diversified by product<sup>1</sup>

### Delivering the strategy BSM revenues

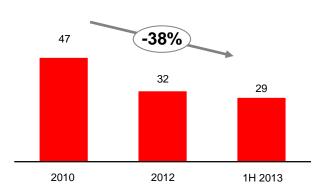


#### Balance Sheet Management Revenues (USDm)<sup>1</sup>

- Within each operating entity, BSM is responsible for managing liquidity, funding and structural interest rate risk
- BSM reinvests excess liquidity into highly rated liquid assets:
  - central bank deposits
  - government, supranational and agency securities
  - short-term interbank and central bank loans
- Credit risk is limited to short-term bank exposure (interbank lending, central banks, high quality sovereigns, supranationals or agencies)
- BSM does not manage the structural credit risk of any of the Group entity balance sheets

## Delivering the strategy GBM legacy portfolio managed to protect shareholder value

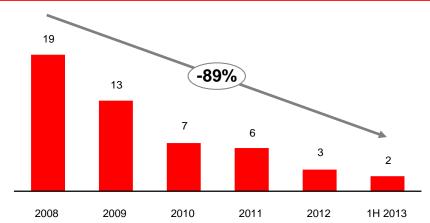
### ABS portfolio carrying value<sup>1</sup> (USDbn)



§ Portfolio reduced by USD18bn since 2010

- S Hold versus dispose decisions based on a clear economic framework (considering cost of capital and funding)
- Strong capital base allowed us to hold positions while market liquidity improved
- § AFS ABS reserve reduced by USD17bn since 2008
- § Price improvements may provide further opportunities to reduce portfolio

#### AFS ABS Reserve<sup>2</sup> (USDbn)



### AFS portfolio composition<sup>3</sup> (USDbn)

**Residential Property** Sub-prime MBSs and MBS CDOs 2.6 US Alt-A MBSs 3.6 Other MBSs 1.9 Commercial Property MBSs and MBS CDOs 6.1 Other Asset-backed Leveraged finance related ABSs and ABS CDOs 5.0 Student loan-related ABSs and ABS CDOs 4.0 Other ABSs and ABS CDOs 1.4 Total 24.6

#### Notes:

1 Carrying value relates solely to ABS positions held by the GBM Legacy credit business

2 Reserve related to the AFS ABS portfolio that comprises the substantial portion of the Legacy credit portfolio

3 Consolidated HSBC AFS portfolio of ABS and ABS CDOs excluding US government agency and US government sponsored enterprise MBS. A substantial majority of positions shown are part of the Legacy credit portfolio

### Delivering the strategy Market leaders by both product and region

		Global I	Markets		Trai	nsaction Ba	nking		Capital I	Financing	
	FX1	Rates <sup>2</sup>	Credit <sup>3</sup>	Equities <sup>4</sup>	PCM⁵	Securities Services <sup>6</sup>	Trade and Receivable Finance <sup>7</sup>	Project and Export Finance <sup>8</sup>	DCM <sup>9</sup>	ECM <sup>10</sup>	M&A <sup>11</sup>
Hong Kong	#1	114		"0		#1			#1	#1	#1
RoAP ex Japan	#3	#1	#1	#2		#1			#1	#8	#6
MENA	#5	n/a	n/a	#1		#1			#1	#6	#13
Latam	#3	#2	n/a	n/a	#1	n/a	#1	#1	#2	#14	#19
UK	#4	#4	#4.4	40		#1			#1	#14	#13
Cont. Europe	#5	#4	#11	#8		#5			#2	#15	#16
North America	#9	#11	#15	n/a		#11			#8	n/a	n/a
Тор 5		٦	Гор 10		C	Outside Top	10		No	t available/r	not meaningf

#### Sources:

- 1. FX Euromoney 2013
- 2. Rates Greenwich 2012
- 3. Credit Greenwich 2012
- 4. Equities Asiamoney Brokers Poll 2012, Extel 2013 Overall Pan-European Broker Ranking (9th in 2012)
- 5. PCM Euromoney Cash Management Survey 2013

- HSS Global Custodian Global Custody, Mutual Fund and Hedge Fund Administration Survey, Hedge fund next administrator survey, Clearstream, CMU HK
- 7. Global Trade and Receivable Finance Oliver Wyman Global Transaction Banking Survey 2012
- 8. Project and Export Finance Dealogic 2012 based on International Bank on advisories closed
- DCM Bloomberg Q3 YTD 2013; Cont Europe Euromarket Bonds; NA US Bonds (Foreign Issuer); UK Sterling Bonds
- 10. ECM Dealogic 3Q13 YTD; RoAP ex-Japan/Australia
- 11. M&A Dealogic (Announced) 3Q13 YTD

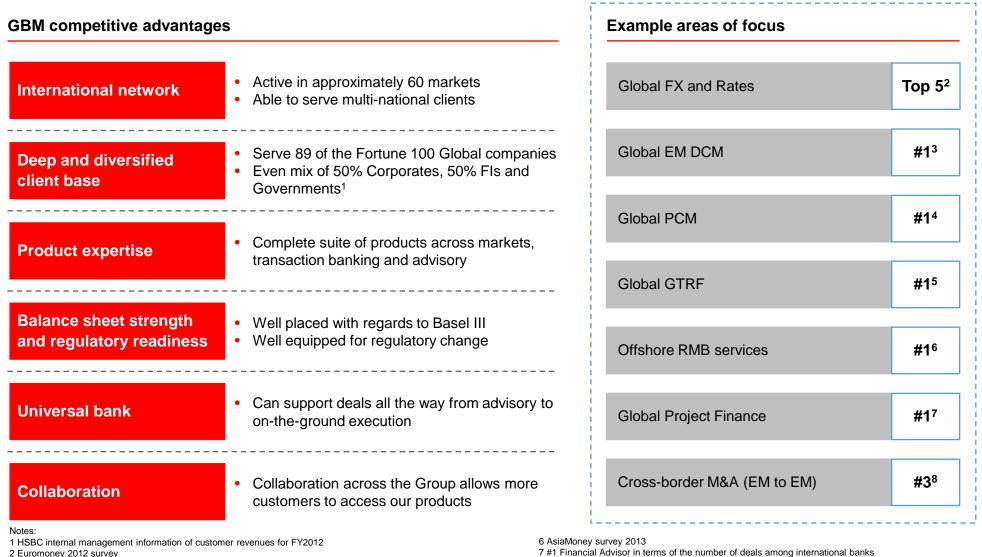
## **GBM** has a distinctive business model





## A distinctive business model

Connecting clients to global growth opportunities



- 3 Bloomberg FY2012
- 4 Corporates and Financial institutions, Euromoney 2013

5 World's largest global trade finance bank with 10% global market share according to Oliver Wyman Global Transaction Banking survey 2012

7 #1 Financial Advisor in terms of the number of deals among international banks

("Financial Advisor of Global Project Finance Deals - Full Year 2012" by Dealogic) 8 Dealogic FY 2012

### A distinctive business model Enabling a multiplicity of touchpoints on every transaction

Client	What has HSBC done? Examples of recent transactions	Why HSBC?
GlaxoSmithKline	Advised on increasing stake in Indian subsidiary to 72.5%, USD900m deal, second largest stake enhancement deal in India	<ul> <li>\$ 100 year relationship, across 25+ countries</li> <li>§ India equities and cross-border expertise</li> <li>§ Execution capacity, including FX and escrow services</li> </ul>
CAES the power of being globas	Financial Advisor, MLA <sup>1</sup> and Korean ECA <sup>2</sup> coordinator on USD1bn loan package to construct Chilean power plant, co-owned with Mitsubishi and constructed by South Korea's POSCO <sup>3</sup>	<ul> <li>§ Rapidly deepening relationship with client, who is active in 27 countries</li> <li>§ Ability to connect parties across US, Japan, Korea and Chile</li> <li>§ Capabilities in Project and Export Finance</li> </ul>
SIEMENS	RMB banking partner through which Siemens will channel offshore related payments and collections	<ul> <li>§ Long established relationship across 28 countries</li> <li>§ RMB capabilities</li> <li>§ Experience in Mainland China</li> </ul>
eDF	Joint Global Coordinator and Joint Bookrunner of EUR6.2bn hybrid bond in multi-currency tranches	<ul> <li>§ Relationship since 1968 across 20+ entities</li> <li>§ Ability to deliver a large and complex transaction</li> </ul>

Notes: 1 Mandated Lead Arranger 2 Export Credit Agency (ECA) 3 POSCO - multinational steel-making and heavy industry conglomerate

## A distinctive business model Well equipped for regulatory changes

	Impact	Concerns	Strengths
Structural Reform – ICB/Volcker	<ul> <li>Leverage in ring-fenced bank</li> <li>Minimum loss absorbing capital requirements</li> <li>Prohibited activities</li> </ul>	<ul> <li>Precise composition of ring- fenced bank</li> <li>Geographic reach</li> <li>Liquidity impact</li> <li>Cost and compliance implications</li> </ul>	Ability to service customers from subsidiary balance sheets
Execution and clearing	<ul> <li>Clearing mandated for liquid OTC contracts</li> <li>Risk mitigation for un-cleared trades</li> <li>Trading of liquid OTC contracts on exchange-like venues</li> </ul>	<ul> <li>Central counterparty exposure</li> <li>Extra-territoriality</li> <li>Market requirement for liquid assets</li> </ul>	<ul> <li>Scale of existing custody and execution businesses</li> <li>Strong balance sheet</li> <li>Derivative business is customer focused</li> </ul>
Capital and liquidity changes	<ul> <li>Higher capital charges for market and credit risk</li> <li>'G-SIFI' surcharge based on resolvability</li> </ul>	<ul><li>Increased CVA charges</li><li>Uneven playing field</li></ul>	<ul> <li>HSBC at forefront of liquidity management</li> <li>Subsidiary structure facilitates orderly resolution</li> <li>Well-placed with regard to Basel III compliance<sup>1</sup></li> </ul>

### Robust regulatory change programme in operation

Notes:

1 See slide 14 of the HSBC Holdings Plc Annual Results 2012 Presentation to Investors and Analysts and page 197 of the Interim Report 2013 for a detailed basis of preparation

# **Positioned for growth**





## Positioned for growth GBM growth priorities

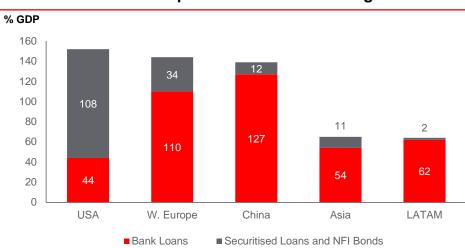
### Connecting clients to global growth opportunities

#### Growth priorities to 2016 2016 targets Well-positioned in products that will benefit from global trends Source and Asia Shifting financing mix RoRWA<sup>1</sup>, % 2.0-2.2 **Financial** towards debt capital markets, including High Yield §Project and Export Finance – Continued high levels of global expenditure on infrastructure Ş 'Top 5' bank to our priority clients §Trade Finance, Payments and Cash Management and Foreign Exchange Non-S Maintain leadership in key §RMB internationalisation financial product areas **9** Usage of e-channels §Event – emerging markets led



Note: 1 CRD IV end point basis

## Positioned for growth Leading position to capture capital market growth in Europe and Asia



#### Global variation in composition of debt financing<sup>1</sup>

#### **Market trends**

- Bank balance sheet constraints will force corporates to replace bank financing
   with capital markets debt financing
- If Western Europe and China shifted their debt financing mix to resemble the US, the amount of securitised loans and NFI bonds in circulation would increase 3x and 8x in those markets
- Rest of Asia-Pacific and Latin America have room to both increase the number of financial assets relative to GDP and increase the mix of capital markets debt financing

- Leadership in Western Europe and Global Emerging Markets DCM
- Diverse and multi-currency Global EM DCM platform
- EM market share gains<sup>2</sup>: 6.1% FY 2012, up from 5.8% in FY2011
- Ranked #1 in Emerging Markets, Asia Pacific ex-Japan, Asian Local Currency, Offshore RMB, and Islamic bonds



Best Global Emerging Markets Debt House 2013

Bloomberg key league tables <sup>2</sup>	2011	2012	3Q13 YTD
All International Bonds	4	5	5
Euromarket Corporates	3	3	2
Sterling	3	4	1
Emerging Markets	1	1	1
Asia-Pacific ex Japan	2	1	1
Asian Local Currency	1	1	1
Offshore RMB	1	1	1
Islamic Bonds	4	1	1
Latin America Bonds	1	2	1

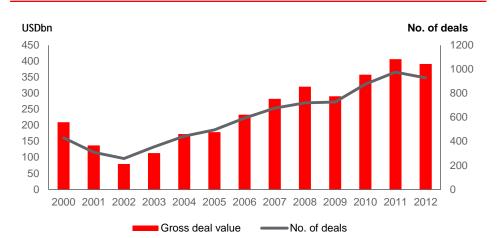
Notes: 1 McKinsey 2 Bloomberg

### Positioned for growth Market leader in fast-growing project and export finance market

#### **Global Infrastructure Market**

- Global annual spending on infrastructure continues at high levels (est. USD2.4 trillion<sup>1</sup>)
- Project financing (est. USD0.4 trillion<sup>2</sup>) increasing as government and corporate balance sheets become constrained, supplemented by ECA guarantee programs, which grew 3 times from 2009 to 2012
- · Banks lead in arranging and structuring roles
- Project bond YTD volumes increased to USD34bn from USD20bn (3Q12 YTD)
- Pension, insurance and other institutional funds interested in increasing participation in infrastructure investments

#### **Global project finance volumes**<sup>2</sup>



### **Project and Export Finance at HSBC**

- · A leading international bank in PF advisory, PF arranging and Project Bonds
- Top 2 Global Export Credit Agency (ECA) arranging<sup>2</sup>
- 2013 YTD, HSBC closed 103 Project and Export Finance mandates with project volumes of more than USD 80 billion across 33 countries
- Closed 10 bonds Oct13 YTD with volumes of USD 9 billion including the largest project bond globally to date. Also closed 3 ECA wrapped bonds.
- HSBC's PEF results were strong due to the success of our focus in the Infrastructure/PPP and LNG (Liquefied Natural Gas) sectors as well as project bonds

2011	2012	3Q13 YTD
1	1	1 <sup>3</sup>
2	2	2
na	1	3
	1 2	2011     2012       1     1       2     2       na     1



Best Project Finance House Award – Asia 2013 and 2012
Best Project Finance House Award – Latin America 2013 and 2012
Best Project Finance House Award – Africa 2013



Best Global Export Finance Arranger 2013 Best Export Finance Arranger in Asia-Pacific 2013 Best Export Finance Arranger in EMEA 2013 Best Export Finance Arranger in Latin America 2013



Most Innovative Investment Bank for Infrastructure and Project Finance 2013 (also won in 2009, 2010, and 2011)

### Positioned for growth World's largest global trade finance bank<sup>1</sup>, increasing market share

#### Trade grows faster than GDP<sup>2</sup> 1,400 1,200 1,000 800 600 400 200 0 1990 2000 2040 2010 2020 2030 World GDP World Trade

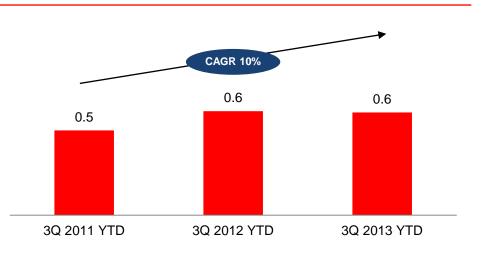
#### **Globalisation drives trade**

- Between 1990 and 2010, the average annual growth rate in world trade was 1.9 times that of GDP<sup>2</sup>
- Trade is predicted to continue to grow c. 30% faster than GDP until 2040<sup>2</sup>
- The patterns of trade will also change. Over the period 2021-2030, 9 of the 10 fastest growing trade routes will be within Asia, growing on average 15% per year<sup>2</sup>

### **Trade Finance at HSBC**

- HSBC was founded nearly 150 years ago to finance trade between China, India and Europe
- It is the world's largest global trade finance bank with 10% global market share<sup>1</sup>
- Our network provides access to 77% of world trade flows<sup>3</sup>
- Trade finance provides access to the wider corporate relationship and often generates ancillary FX revenue
- · Voted "Best Global Trade Finance Bank" by Global Trade Review

#### Trade revenue contribution to GBM<sup>4</sup> (USDbn)



#### Notes:

2 HSBC Global Connections, February 2013 and Oxford Economics

3 Global Insight 2011

4 GBM revenues on a reported basis, first 3 quarters of each year

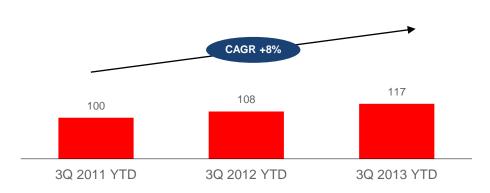
<sup>1</sup> Oliver Wyman Global Transaction Banking survey 2012

## Positioned for growth Number one cash management bank<sup>1</sup>, growing faster than the market

### Foundation of the global economy

- · Payments and Cash Management underpins the world's financial system
- · It moves money around the globe for investment and trade
- A product set that anchors relationships, increases franchise value and creates an annuity income stream
- · Strong franchise value and annuity revenue stream with ancillary FX revenues

#### Global payment volumes growing rapidly<sup>2</sup>



### Payments and Cash Management at HSBC

- #1 Global cash management bank<sup>1</sup>
- Continued strong growth in GBM's contribution to PCM revenues USD1.7bn in 2012
- Revenue growing at 24% CAGR 2010-12
- First foreign bank to gain approval to establish an automated, cross-border pooling structure in mainland China

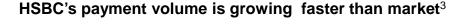


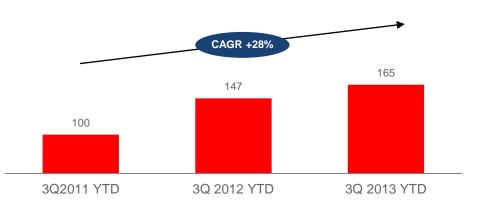
Best Cash Management Bank globally for Corporates and Financial Institutions (2012, 2013)

Notes:

1 Euromoney Cash Management Survey 2013

2 Number of SWIFT payment messages sent and received for first 3 quarters, indexed to 100. 3 Number of SWIFT payment messages sent and received by HSBC and 3<sup>rd</sup> party banks or other HSBC entities. First 3 quarters, indexed to 100.





## Positioned for growth The leading international bank for RMB products and services

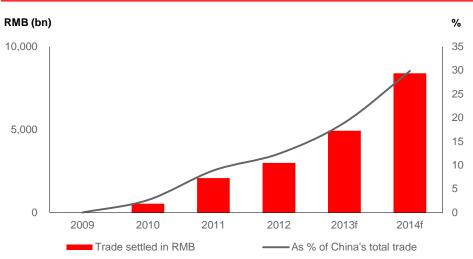
### RMB usage is growing

- China initiated the internationalisation of RMB in July 2009 by permitting some cross-border transactions
- RMB Qualified Foreign Institutional Investors (QFII) quota limit expanded more than 10x since inception
- Over 2010-2012 its use in trade settlement grew 137% annually<sup>1</sup>
- By 2015, China will settle 30% of its trade, or USD2 trillion, in RMB<sup>1</sup>
- Its adoption will affect a diverse array of products including FX, Trade, PCM and DCM

#### HSBC is at the forefront

- First foreign bank to underwrite RMB government bonds
- Ranked #1 in Dim Sum bond market with 21% market share<sup>2</sup>
- · Dominant market share (c.50%) among RMB (QFII) custody banks
- Gained market share in cross-border RMB SWIFT payments by value and volume<sup>3</sup>
- First ever to issue a RMB bond outside of Chinese territory
- · First ever to execute a RMB repo trade
- Tier 1 market maker in RMB FX. Support six new currency crosses

#### Global RMB trade settlement<sup>1</sup>





# *Asia Risk Awards 2012:* Kong and China, HSBC has been at the forefront of developing the renminbi market both onshore and offshore."



AsiaMoney declared, "HSBC is considered the clear leader for offshore renminbi products."

AsiaRisk wrote, "With its roots in Hong

Notes: 1 PBoC and HSBC Economics 2 For Q3 2013 YTD 3 Since 1Q2012. SWIFT

## Positioned for growth Continuing to target opportunities in Equities and Event business

#### **Equities - business highlights**

- Cash Equities has been refocused on Emerging Markets where we are gaining wallet share in most markets
- **Global Research** specialise in Emerging Markets 70% of our analysts are dedicated to Emerging Markets and/or Asia
- **Prime Finance** is a successful business driven by the recent build up of its Emerging Market capability and now led by the development of the Prime franchise
- Equity Derivatives is a Top 3 global retail structured product franchise<sup>1</sup>



Asiamoney Best Bank Awards 2012, 2013

Best Domestic Equity House in Hong Kong



Extel Survey 2013

Overall Ranking for Best Broker 8th

(improved from 9<sup>th</sup>)

Overall highlights include:

- 9<sup>th</sup> from 11<sup>th</sup> for Trading & Execution
- 6<sup>th</sup> from 5<sup>th</sup> for Best Broker Emerging EMEA
- 5<sup>th</sup> from 7<sup>th</sup> in CEEMEA Sales
- 1<sup>st</sup> Pan European Sales Team based on East Coast, 4<sup>th</sup> in N.A.
- 1<sup>st</sup> Middle East and North Africa
- 5 Equity Research teams ranked in the top 3, up from 2 in 2012 •

#### **Event products - business highlights**

- Our Equity Capital Markets business continues its momentum in emerging markets (Asia, Latam) and the EMEA franchise is benefiting from a combination of increased new issue volumes and key wins in strategic markets
- Leveraged and Acquisition Finance continues to capitalise on our balance sheet strength to win business from competitors
- M&A continues its momentum in working with our key developed markets clients on their strategic transactions in or involving the emerging markets

Rankings	2012	3Q13 YTD
Equity Capital Markets <sup>2</sup>	9	9
Project Finance <sup>3</sup>	1	1
Export Finance <sup>4</sup>	1	1



Sole Financial Adviser

3 Dealogic (International Bank in number of Advisories closed)

Unilever I imited

4 Dealogic (Global Mandated Lead Arrangers of ECA Financing in number of deals closed)

- Notes:
- 1 Europe (by issuance volume of equity-linked MTNs, source: MTN-i); US (by issuance volume of equity-linked SEC registered structured notes, source: Bloomberg); HK (by outstanding Warrant Vega, source: Bloomberg)

2 Dealogic, Global view excluding North American, Australian and Japanese issuers and Chinese A-share transactions

## Positioned for growth

Increasing collaborative revenues by connecting HSBC's global businesses

	Initiatives	Potential upside in the medium term
Commercial Banking	<ul> <li>Aspiration: increase incremental CMB collaboration revenues in the medium term <ul> <li>Delivered nearly USD0.7bn in incremental gross revenue since 2010<sup>1</sup></li> <li>Of which USD0.1bn was in 2012<sup>1</sup></li> </ul> </li> <li>Global initiative for FX</li> <li>Referrals for Event products</li> <li>Joint Client-led Planning</li> </ul>	
Retail Banking and Wealth Management	Foreign Exchange offering to RBWM customers	A significant proportion of the potential USD2bn group collaboration revenues upside will be driven by CMB and GBM collaboration <sup>2</sup>
Global Private Banking	<ul> <li>Institutional Private Client Group within GBM and the Global Priority Client structure within GPB to jointly cover Ultra High Net Worth Individuals</li> <li>GBM referrals to GPB</li> </ul>	
Notes: 1 As reported		

# Summary





### Summary

Committed to delivering on our financial targets

- · GBM business model and strategy are well established
- GBM is delivering resilient results
  - Continue to make good progress in year to date in 2013
  - Good pipeline of sustainable cost saving opportunities
- Well positioned for growth with a disciplined approach to cost and capital
- Well-placed with regard to Basel III compliance

## Summary Why you should own HSBC

### The world is changing . . .

#### Long-term trends

- Increasing imbalances in international trade and capital flows
- Rebalancing of the world economy towards faster growing markets

### **HSBC's distinctive position**

### 1. Privileged access to growth opportunities (cohesive portfolio)

- International network supporting our Commercial Banking and Global Banking and Markets businesses
- Exposure and meaningful presence in the most attractive growth markets for Wealth and Retail Banking

## 2. Four global businesses sharing strong commercial linkages

- **3. Lean and values driven** organisation fit for the new environment
- Strong balance sheet supported by diversified deposit base and generating resilient stream of earnings

### GBM's competitive advantage

**1. International network** concentrating 85-90% of international trade and capital flows

- 2. Deep and diversified client base. 4,000 client mastergroups spanning a diversified range of corporate and financial counterparties in GBM with further access to the client base across the group
- 3. Product capabilities and balance sheet strength. Market leader in PCM, GTRF, FX, Rates and HSS

### Regulation

- Recovery and Resolution
- Dodd Frank, ICB, ...

# Appendix





## **GBM** financials<sup>1</sup>

(USDm)	3Q12⁴	2Q13	3Q13	3Q12 YTD	3Q13 YTD
Credit	285	261	219	655	889
Rates	363	422	546	2,168	1,782
Foreign Exchange	736	962	660	2,469	2,493
Equities	140	265	218	536	749
Securities Services	371	442	408	1,170	1,255
Asset and Structured Finance	297	129	69	509	281
Global Markets	2,192	2,481	2,120	7,507	7,449
Financing and Equity Capital Markets	756	778	824	2,112	2,433
Payments and Cash Management	406	439	436	1,248	1,298
Other transaction services <sup>2</sup>	192	194	194	576	569
Global Banking	1,354	1,411	1,454	3,936	4,300
Balance Sheet Management	835	704	711	3,041	2,391
Principal Investments	53	140	108	200	262
DVA	-	(21)	(151)	-	300
Other <sup>3</sup>	(115)	131	(22)	(30)	179
Total operating income before loan impairment charges and other credit risk provisions	4,319	4,846	4,220	14,654	14,881
Loan impairment Charges and other credit risk provisions	10	(219)	(118)	(588)	(292)
Net operating income	4,329	4,627	4,102	14,066	14,589
Total operating expenses	(2,304)	(2,619)	(2,368)	(7,377)	(7,374)
Operating profit	2,025	2,008	1,734	6,689	7,215
Share of profit in associates and joint ventures	222	127	118	605	360
Profit before tax	2,247	2,135	1,852	7,294	7,575
Cost efficiency ratio	53.3%	54.0%	56.1%	50.3%	49.6%
Pre-tax return on average risk-weighted assets (annualised)	2.2%	2.0%	1.7%	2.3%	2.4%

Notes:

1 On a reported basis

2 Global Trade and Receivables Finance, Bank Notes and Other

3 Includes net interest earned on free capital not assigned to products, gains resulting from business disposals and the offset to notional tax credits 4 2012 data has been restated for the reallocation of funding costs from 'Other' to respective business lines

5 The above table reflects the management structure of GB&M prior to the organisational restructure